# The Changing Evidence Base of Social Science Research

#### Gary King

Institute for Quantitative Social Science Harvard University

(Miller Converse Lecture Series talk, 4/9/09)

## What did they know and when did they know it?



### What did they know and when did they know it?

- One-off studies of individual places, people, or events
  - do not scale
  - are not representative
  - do not measure long-term change.
- Aggregate Government (& other) Statistics
  - Individuals not identified
  - Highly aggregated over time and space
  - No investigator control
  - Little impartiality: Governments, newspapers, NGOs, etc.



## Survey Research

#### Advances:

- Individual level data; no aggregation bias
- Investigator control & survey experiments
- Spawned successful literature on improving survey quality

Survey.

- The first real information about opinions, attitudes, & identifications
- $\bullet \rightsquigarrow 1/2$  of all quantitative articles in polisci use surveys

#### Challenges:

- Surveys provide: Occasional snapshots, of random selections, of isolated individuals, from unknown geographic locations
- Interpersonal incomparability, "non-opinions," Hawthorne effects, no direct observation of behavior
- The scientific foundation is crumbling: random selection is no longer possible with cell phone use and nonresponse
- Huge opportunities with web surveys: marginal cost  $\approx$  0, but what about selection?

#### The Evidence Base of Social Science Research

#### The Last 50 Years:

- In depth studies of individual places, people, or events
- Aggregate government statistics
- Survey research

#### The Next 50 Years: Spectacular increases in new data sources, due to...

- Much more of the above improved, expanded, and applied
- Shrinking computers & the growing Internet: data everywhere
- Government policies encouraging data collection & experimentation
- The replication movement: academic data sharing
- The march of quantification: through academia, the professions, government, & commerce (SuperCrunchers, The Numerati)
- Advances in statistical methods, informatics, & software

### Examples of what's now possible

- Exercise: A survey of how many times you exercised last week → 100K people carrying cell phones with accelerometers
- Opinions of activists: Sample of a few thousand interviews → millions of political opinions available every day in the blogosphere
- Social contacts: asking respondents to recall names of their friends over the past year → a continuous record of social contacts through phone calls, emails, text messages, bluetooth, social media connections, electronic address books
- Economic development in developing countries: Dubious or nonexistent governmental statistics → satellite images of human-generated light at night, or networks of roads and other infrastructure
- Many more coming...

## How to make progress in the new data-rich world?

- Large-scale, interdisciplinary research
- Omputer-assisted & quantitative: Traditional approaches infeasible
- New statistical methods & engineering required

→ Bigger changes than social science has ever seen

# How to Read 100 Million Blogs

(& Classify Deaths without Physicians)

 Daniel Hopkins and Gary King. "Extracting Systematic Social Science Meaning from Text" → commercialized via:



 Gary King and Ying Lu. "Verbal Autopsy Methods with Multiple Causes of Death," Statistical Science → In use by (among others):



• Copies at http://gking.harvard.edu

#### Data and Quantities of Interest

#### Input Data:

- Large set of text documents (e.g., all English language blog posts)
- Categories (posts about US candidates): extremely negative, negative, neutral, positive, extremely positive, no opinion, not a blog
- A small "training set" of documents hand-coded into the categories

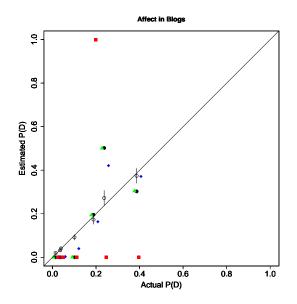
#### Quantities of interest

- Computer science: individual document classifications (spam filters, Google searches)
- Social Science: proportion in each category (proportion of email which is spam; proportion extremely negative comment about Pres Bush)

#### Estimation

- Can get the 2nd by counting the 1st (if 1st is accurate)
- High classification accuracy 
   ⇒ unbiased category proportions
- 70% classification accuracy is high  $\Rightarrow$  disaster for category proportions
- New methodology: unbiased category proportions, even when the best classification accuracy is low

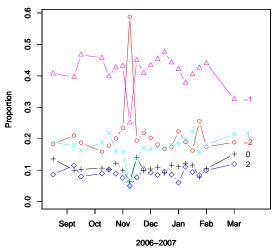
# Out-of-sample Comparison: 60 Seconds vs. 8.7 Days



### Reactions to John Kerry's Botched Joke

You know, education — if you make the most of it . . . you can do well. If you don't, you get stuck in Iraq.

#### Affect Towards John Kerry

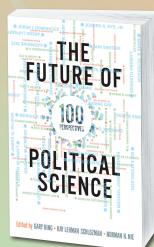


#### Our Software can Read Better than You!

 Reference: Justin Grimmer and Gary King. "Quantitative Discovery from Qualitative Information: A General-Purpose Document Clustering Methodology"

# Why Johnny Can't Classify (Optimally)

- A new goal: Clustering/classification/typologies (no training set)
- Bell(n) = number of ways of partitioning n objects
- Bell(2) = 2 (AB, A B)
- Bell(3) = 5 (ABC, AB C, A BC, AC B, A B C)
- Bell(5) = 52
- $\bullet$  Bell(100)  $\approx 10^{28} \times \text{Number of elementary particles in the universe}$
- Optimal classification by hand is absurd
- Available compromises pursue different goals:
  - Computer scientists, biologists, statisticians: information retrieval or presenting search results (Google news)
    - → impossible to know in which of our data the methods will work
  - Social scientists: discovery of useful information
    - → We show how to connect substance and method



Available March 2009: 304pp Pb: 978-0-415-99701-0: **\$24.95** www.routledge.com/politics

#### THE FUTURE OF POLITICAL SCIENCE

#### 100 Perspectives

Edited by Gary King, Harvard University, Kay Lehman Schlozman, Boston College and Norman H. Nie, Stanford University

"The list of authors in The Future of Political Science is a 'who's who' of political science. As I was reading it, I came to think of it as a platter of tasty hors d'oeuvres. It hooked me thoroughly."

—Peter Kingstone, University of Connecticut

"In this one-of-a-kind collection, an eclectic set of contributors offer short but forceful forecasts about the future of the discipline. The resulting assortment is captivating, consistently thought-provoking, often intriguing, and sure to spur discussion and debate."

-Wendy K. Tam Cho, University of Illinois at Urbana-Champaign

"King, Schlozman, and Nie have created a visionary and stimulating volume. The organization of the essays strikes me as nothing less than brilliant. . . It is truly a joy to read."

—Lawrence C. Dodd, Manning J. Dauer Eminent Scholar in Political Science, University of Florida



#### Evaluators' Rate Machine Choices Better Than Their Own

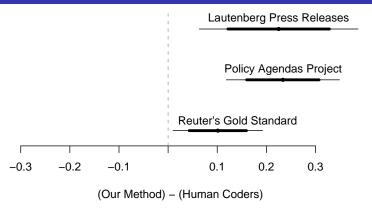
- Scale: (1) unrelated, (2) loosely related, or (3) closely related
- Table reports: mean(scale)

Pairs from	Overall Mean	Evaluator 1	Evaluator 2
Random Selection	1.38	1.16	1.60
Hand-Coded I	1.58	1.48	1.68
Hand-Coded II	2.06	1.88	2.24
Machine	2.24	2.08	2.40

p.s. The hand-coders did the evaluation!

# Cluster Quality Experiments

Scale: mean(within clusters) - mean(between clusters)



Lautenberg: 200 Senate Press Releases (appropriations, economy, education, tax, veterans, ...)

Policy Agendas: 213 quasi-sentences from Bush's State of the Union (agriculture, banking & commerce, civil rights/liberties, defense, . . . )

euter's: financial news (trade earnings conner gold coffee ): "gold Gary King (Harvard, IQSS)

The Changing Evidence Base

# What do Members of Congress Do?

Substantive example of a finding, using our approach

- David Mayhew's (1974) famous typology:
  - Advertising
  - 2 Credit Claiming
  - Osition Taking
- We find one more: Partisan Taunting
  - "Senator Lautenberg Blasts Republicans as 'Chicken Hawks' "
     [Government Oversight]
  - "The scopes trial took place in 1925. Sadly, President Bush's veto today shows that we haven't progressed much since then." [Healthcare]
  - "John Kerry had enough conviction to sign up for the military during wartime, unlike the Vice President, who had a deep conviction to avoid military service" [Government Oversight]
  - $\rightsquigarrow$  Is this what it means to be a member of a political party?

## Some New Data Types

- Unstructured text: emails (1 LOC every 10 minutes), speeches, government reports, blogs, social media updates, web pages, newspapers, scholarly literature
- Commercial activity: credit cards, sales data, and real estate transactions, product RFIDs
- Geographic location: cell phones, Fastlane or EZPass transponders, garage cameras
- Health information: digital medical records, hospital admittances, google/MS health, and accelerometers and other devices being included in cell phones
- Biological sciences: effectively becoming social sciences as genomics, proteomics, metabolomics, and brain imaging produce huge numbers of person-level variables.
- Satellite imagery: increasing in scope, resolution, and availability.
- Electoral activity: ballot images, precinct-level results, individual-level registration, primary participation, and campaign contributions

# Some More New Data Examples

- Social media: facebook, twitter, social bookmarking, blog comments, product reviews, virtual worlds, crowd sourcing
- Web surfing artifacts: clicks, searches, and advertising clickthroughs. (Google collects 1 petabyte/72 minutes on human behavior!)
- Government bureaucracies: moving from paper to electronic data bases, increasing availability
- Governmental policies: requiring more data collection, such e.g., "No Child Left Behind Act" and allowing randomized policy experiments to proliferate
- Scholarly Data: the replication movement in academia, led in part by political science, is massively increasing data sharing

## **Enormous Emerging Opportunities for Social Scientists**

- For the first time: technologies, policies, data, and methods are making it feasible to attack some of the most vexing problems that afflict human society
- A massive change from studying problems to understanding and even solving problems
- Opportunities require a change in our job descriptions, with new:
  - Large-scale, interdisciplinary research
  - Computer-assisted & quantitative: Traditional approaches infeasible
  - New statistical methods & engineering required
- And then there's you & me:
  - Change comes from replacement not conversion: legislatures, courts, marriages, academic departments, . . .
  - Will you wait to be replaced? or put in the effort to convert and learn how to use the new information to learn about the social and political worlds?

#### For more information:

http://GKing.Harvard.edu